

American Red Cross *Cruz Roja Americana*

www.redcross.org

50 Prince Street, Rochester NY 14605

9:00am – 4:00pm / 585-241-4471

Anthony Jordan Health Center *Centro de Salud*

www.jordanhealth.org

82 Holland St, Rochester, NY 14605

Phone: (585) 423-5800 / 585-436-3040

Baden Street Settlement

www.badenstreet.org

152 Baden Street, Rochester, NY 14605

8:30am-5:00pm / 585-325-4910

Clothing Center: *Centro de Distribución de Ropa*

13 Vienna Street, Rochester NY 14605 / 325-4910 ext. 1139

BOCES II - Center for Workforce Development

Centro de Desarrollo Laboral

www.monroe2cwg.edu/

Rochester Tech Park

160 Wallace Way, Bldg 9

Rochester, NY 14624

Career & Technical Education Programs

Programas de Educación Técnica

FREE English classes for Speakers of Other Languages.

585-349-9143

Clases de Inglés para los que hablan otros idiomas

High School Equivalency Exam Preparation

Day & evening Classes available

585-349-9100

Preparación para el examen de equivalencia a la escuela superior. Clases disponibles de día y noche.

Catholic Family Center *Centro Católico Familiar*

www.cfcrochester.org

539 Joseph Avenue

585-232-2050

Transportation, Housing, Employment, Emergency Shelter,
Mental Health Services / *Servicios de Transportación, Vivienda,
Empleo, Refugios de Emergencia y Servicios Mentales*

Charles Settlement House

www.charlessettlementhouse.org

71 Parkway, Rochester NY 14608

585-277-0810

Emergency Supplies / Emergency Assistance, Advocacy for:
Department of Social Services, Heating, Housing, Translations
of Non-Legal forms / *Servicios de Emergencia, Ayuda para
Servicios Sociales, Calefacción, Vivienda, Traducciones de
Documentos No-Legales*

City of Rochester *Servicios en la Ciudad de Rochester*

Bausch and Lomb Public Library Building (*Librería Pública*)

115 South Avenue, Rochester, New York 14604

(585) 428-6342

Community Place of Greater Rochester *Centro Comunitario*

www.communityplace.org

145 Parsells Avenue, Rochester, NY 14609

57 Central Park, Rochester NY

585-327-7200 / 585-288-0021

Aging, Disability Services, Early Childhood, Family & Housing,
Prevention Services, Youth Services / *Servicios para ancianos,
personas con impedimentos, para niños, familia y vivienda,
servicios preventivos, servicios para jóvenes*

Empire Justice Center *Centro de Justicia – Asuntos Legales*

Statewide, Multi-Issue, Multi Strategy Public Interest Law Firm

Bilingual Staff & Attorneys – *Abogados y Personal Bilingüe*

Telesca Center for Justice

One West Main Street, Suite 200

Rochester, NY 14614

(585) 454-4060

FEMA (Federal Emergency Management Agency)

Agencia Federal de Manejo de Emergencias

www.disasterassistance.gov

Cash Assistance for a variety of services based in individual
families disaster caused needs FEMA can be reached by either
calling 1-800-621-3362 (call 7:00 a.m. to 11 p.m.) or to
<https://www.disasterassistance.gov/> to enroll on line.

*Asistencia Financiera para una variedad de servicios para familias
afectadas por algún desastre, pueden comunicarse con FEMA
llamando al 1-800-621-3362 o en línea.*

Legal Aid Society of Rochester

Asistencia Legal de Rochester

Telesca Center for Justice

One West Main Street

Suite 800, Rochester, NY 14614

585-232-4090

Legal Assistance of Western New York

Asistencia Legal del Oeste de Nueva York

One West Main Street, Suite 400

Rochester, NY 14614

Health Insurance Navigators *Navegadores de Salud*

1-855-250-7748

SNAP Program *Programa de Alimentos*

585-295-5624 / 585-295-5626

Other Services *Otros Servicios*

Public Benefits, Senior's Legal Services, Housing, Health,
Unemployment / *Beneficios Públicos, Servicios Legales,
Vivienda, Salud, Desempleo*

585-325-2520

Monroe County Department of Human Services (DHS)

Departamento de Servicios Humanos del Condado (Wellfare)

691 St. Paul Street

www.Mybenefits.ny.gov

Public Temporary Assistance *Asistencia Pública Temporera*

585-753-6960

www.otda.ny.gov

Medicaid: 855-355-5777

NYS Department of Health Navigators

Navegadores de Salud del Estado de Nueva York

585-613-7673 *Coordinated Care Services*

585-613-7662 *Community Services Society*

For applicants under age 65 and not disabled

Para individuos menores de 65 años y que no estén incapacitados

Medical Assistance *Asistencia Médica*

585-753-6960 DHS Application Line and Supplement A

For applicants over 65 or disabled

Para individuos mayores de 65 años y con incapacidades

Temporary Housing Assistance

Asistencia de Vivienda Temporera

(emergency housing/shelter placement)

691 St. Paul Street, Rochester NY

Clients must come between 7:45am – 3:00pm. After hours, individuals in need of emergency housing should call 211.

Clientes deben presentarse entre las 7:45am – 3:00pm. Luego de estas horas si necesitan un refugio deben llamar al 211.

Child Care: DHS Application Line to request a Child Care

Application packet - 585-753-6960

Para solicitar una aplicación de cuidado infantil

Monroe County Office of Mental Health

Oficina de Salud Mental del Condado

www2.monroecounty.gov

585-753-6047

MVP Healthcare *Seguros de Salud*

www.mvphealthcare.com

1-800-TALK-MVP (825-5687)

Community Outreach vehicles locations:

Centros de Información están localizados en los siguientes lugares:

- **Bullshead Plaza:**
855 West Main Street - Mondays 9am-4pm
- **CVS Pharmacy:**
1370 Norton Street - Mondays 9am-4pm
- **Northwest Neighborhood Outreach Center:**
1261 Dewey Avenue - Wednesdays 9am-4pm
- **North Street Recreation Center:**
700 North Street - Thursdays 9am-4pm
- **Family Dollar:**
569 Lyell Avenue - Fridays 9am-4pm

Call New York State's Puerto Rico & USVI Helpline at 1-888-364-4901 for information on eligibility for education, employment, housing and financial assistance, and health programs.

Llame a la Línea de Ayuda 1-888-364-4901 (Estado de Nueva York / Puerto Rico) para información sobre si usted es elegible para educación, empleo, vivienda, asistencia financiera y programas de salud.

Rochester City School District *Distrito Escolar de Rochester*

Office of Student Equity and Placement

Oficina de Equidad y Colocaciones

585-262-8176 *Enid DeJesus-Lopez*

Office of Student Support Services

Oficina Apoyo y Servicios al Estudiante

585-324-3220 or 585.262.8371, *Elizabeth Reyes*

Rochester Housing Authority *Oficina de Vivienda*

675 West Main Street

Rochester, NY 14611

(585) 697-3600

Rochester Regional Health

The Bienvenidos Help Desk is staffed by Community Health Workers (CHW) from Rochester Regional Health.

Trabajadores en el Campo de Salud en la Comunidad del Hospital Regional de Rochester

585-922-3934

Rochester Works! / New York Department of Labor

Departamento del Trabajo

www.rochesterworks.org

Employment & Training - Unemployment Insurance General Information

Empleo y Adiestramiento - Desempleo e Información General

255 North Goodman Street

585-258-3500

Monday – Thursday 8:30 am to 4:30 pm

Friday 8:30 am to Noon

276 Waring Road

585-266-7760

Mike Puglisi, Employment Services Manager

Monday – Friday 8:30 am to 4:30 pm

691 St. Paul Street

585-753-5656

Monday – Friday 8:30 am to 4:30 pm

St. Joseph's Neighborhood Center *Centro Comunitario*

www.sjncenter.org

417 South Avenue, Rochester, NY 14620

585-325-5260

SWAN (Southwest Area Neighborhood Association)

Asociación del la Comunidad del Área Suroeste

www.swanroc.org

10 Cady Street, Rochester, NY 14608

585-436-3090

Monday – Friday 9:00am-5:00pm

YourCare Health Plan *Seguros de Salud*

16 W Main Street

Rochester NY 14614

585-242-6268 Sonia Figueroa

Worker Justice Center of New York

Centro de Justicia al Trabajador

www.wjcny.org

1187 Culver Road, Rochester, NY 14609

585-325-3050 Ext. 2013 Contact: Irene Sanchez